

GET IN THE LOOP

The circular economy pallet reuse scheme that's different by design

RECOVER. REPAIR. REUSE.



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☎ 0800 024 6130
✉ collections@thepalletloop.com
🌐 www.thepalletloop.com

** All prices quoted are correct as of 1st July 2023.



PALLET COLLECTION GUIDE

72HR SERVICE

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WHAT IS THE PALLET LOOP

The Pallet LOOP is a circular economy pallet reuse scheme designed specifically for the construction industry. Incentivising and enabling the recovery, repair and reuse of pallets, we offer a range of distinctive green pallets that can be used again and again, alongside a dedicated, nationwide pallet collection service that picks up any type or size of pallet, within 72 hours of your call*. As well as the obvious environmental benefits that come from using The Pallet LOOP, our service costs less than putting pallets in skips. There is also up to £4 available for every green pallet put back in the LOOP - an amount that will soon stack up.

* Scheme rules apply.



ACCEPTABLE PALLET

The Pallet LOOP will collect green LOOP and other branded or unbranded white pallets, including plasterboard pallets, as long as they can be safely stacked and loaded onto our vehicles. Examples of pallets deemed acceptable are pictured above.

The total number of green and white pallets that have been accepted on the collection will be noted on The Pallet LOOP Collection Note by our driver, which will need to be signed for by an authorised signatory on site.

UNACCEPTABLE WASTE MATERIAL

The Pallet LOOP will not accept any waste timber or pallets that, in the reasonable opinion of The Pallet LOOP, are deemed to be beyond economical repair. This may include pallets that have been destroyed, contaminated or otherwise rendered unusable, and pallets that cannot be safely stacked and loaded onto our vehicles.

REQUEST A COLLECTION

☎ 0800 024 6130 (08:00 to 17:00)

✉ collections@thepalletloop.com

🌐 www.thepalletloop.com

YOU WILL NEED TO PROVIDE:

- Your organisation's name
- The project name, address, telephone number, and a contact name
- Your organisation's unique project reference number (if applicable)
- A purchase order number
- The approximate number of LOOP and other white pallets to be collected.

If a purchase order has already been raised by your organisation for your project, we can arrange the collection straight away. If not, a purchase order will need to be raised and a copy sent to collections@thepalletloop.com before a collection can be arranged.

The standard charge for a collection of mixed LOOP and other white pallets within 72 hrs is £150 for the first 50no. pallets, then £3.00 per pallet thereafter.

£4 will be credited to your account for every green LOOP pallet collected in good condition. £2 will be credited for LOOP pallets that require cleaning or are damaged, but not beyond economical repair**.

COLLECTION PROCESS

Once a collection has been requested, The Pallet LOOP will email the project contact with the collection date and an estimated collection time window. On arrival, our driver will report to the project contact and request directions to the pallet storage location.

All pallets should be ready for collection - neatly stacked by size in one location. Stacks should be no more than 2.4m high so they are stable / ready for loading.

Note: A 2.4m high stack will consist of around 19 standard pallets.

The customer is responsible for loading pallets onto the vehicle. Where a forklift or telehandler is available, this should be used, as this is the safest option for loading. Where not available, The Pallet LOOP must be informed at the time of ordering as a vehicle with a tail lift and pallet truck will need to be arranged to enable the safe loading of pallets onto our vehicle. Pallet stacks containing unacceptable pallets that are not safe for loading will be refused, and a cancelled collection charge may apply. We allow a maximum of one hour on site for a collection. Any time over this is charged at £75 per hour or part thereof. Full terms and conditions are available at www.thepalletloop.com.