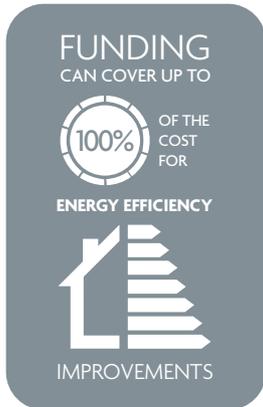
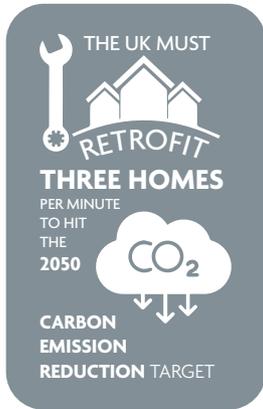


Zero Carbon Retrofitting Service



WATES PROPERTY SERVICES



ABOUT

Using our experience of working with more than 60 social housing landlords across the UK, with a collective stock of over half a million homes, maintenance provider Wates Living Space has developed a new fully compliant, carbon-reduction retrofitting service with energy efficiency specialist, Energy Specifics.

For the first time landlords can access the support and tools needed to deliver a 'whole house' retrofit with energy saving improvements for each of its properties.



MISSION

To help landlords meet their zero carbon targets across their housing portfolio.

Wates' retrofit service follows our commitment made in January, to achieve zero waste and carbon across all operations by 2025. It also responds to UK Government targets for all social housing to achieve an EPC (Energy Performance Certificate) rating of C and above by 2030 and for all homes to be net-zero carbon by 2050.

WHY US

- ✓ **A one-stop-shop – *the full-range of services***
- ✓ **PAS 2030 and PAS 2035 compliant – *professionals with a track-record***
- ✓ **Trustmark membership – *a safe pairs of hands***
- ✓ **Scale – *the scalability to be able to work to your needs***
- ✓ **Quality – *25-year insurance-guarantees for most measures***
- ✓ **Funding – *the availability of ECO 3 funding and other sources***

CONTENTS

The carbon agenda and targets

Page 4

TrustMark, PAS 2035 and PAS 2030

Page 5

How the service works

Page 6

Find out more

Page 8



THE CARBON AGENDA & TARGETS

The Clean Growth Strategy sets out the Government's ambition to upgrade private rented homes to EPC rating 'C' by 2030, and for as many homes as possible, where 'practical, cost-effective and affordable', to reach a minimum EPC rating of 'C' by 2035.

Decarbonisation of the UK's existing housing stock is a critical milestone on the net zero path to 2050, and a legal requirement under the Kyoto and Paris Agreements.

Social housing providers have to think carefully about their existing stock and begin to implement necessary retrofit upgrades now.

THE WATES ZERO CARBON RETROFITTING SERVICE OFFERS:

- ✓ Medium Term Retrofit Plans (MTRP) for each property to help landlords plan for retrofitting dwellings for improved energy efficiency across their housing portfolio.
- ✓ Greater certainty around finance, and more information about the long-term running costs and performance of modern technologies for retrofitting homes.
- ✓ A PAS 2035 certified service which is the best practice quality standard for all retrofit projects.

TRUSTMARK, PAS 2035 AND PAS 2030

In January 2020 the Electricity and Gas (Energy Company Obligation) (Amendment) Order 2019 came into force. This requires Energy Company Obligation (ECO) measures to be installed by a **TrustMark registered person** and the information logged into the **TrustMark Data Warehouse**. TrustMark is the customer quality assurance scheme administrator.

WATES IS TRUSTMARK CERTIFIED



The new specifications **PAS 2035:2019** and PAS 2030:2019 came into effect from 30th June 2019.

The PAS 2035:2019 standard drives the 'whole house approach' including the 'fabric first' methodology. It also defines the responsibilities and qualifications of new retrofit roles. We have experienced Retrofit Co-ordinators and Retrofit Assessors in our team.

WATES IS PAS 2035 COMPLIANT

All installed measures under PAS 2035 come with insurance-backed guarantees of up to 25 years. It is the standard to which all energy efficiency installers must be certificated and compliant.

“Our partnership with Energy Specifics, one of the few companies already operating under the PAS 2035 (retrofit standards framework), will bring technical expertise, funding and compliance to help our customers upgrade their existing housing portfolio to create healthier homes to live in, reduce carbon emissions and help residents out of fuel poverty.

David Morgan, Executive Managing Director, Wates Property Services



“We are delighted to partner with Wates Living Space and to lead the way on volume retrofit that combines our respective areas of expertise, and will help thousands of tenants enjoy lower fuel bills and create much improved living environments for them.

Tim Freeman, Director of Energy Specifics Ltd

HOW THE SERVICE WORKS

THE WATES ZERO CARBON RETROFITTING SERVICE OFFERS:

A one-stop-shop which can also be broken down into stages to support our customers' business plans and timelines. It includes a feasibility service, installing measures to pilot properties, large scale installation projects and on-going monitoring.

During Stage 1, Stock Analysis, we will carry out a feasibility service on each individual property and develop a Medium-Term Retrofit Plan (MTRP). A team of specialist Retrofit assessors and coordinators will examine each home and provide a breakdown of the energy saving recommendations appropriate to that property before improvements are specified and installed. These can include a range of insulation measures, heating, lighting and hot water, through to door and window replacements, and renewable energy systems. The MTRP can feed into an overall Asset Management Plan to avoid abortive work and to maximise cost efficiencies and carbon savings.

Our experts will guide our customers through stages 1 to 5 and we will advise how customers can access Government ECO (Energy Company Obligation) funding and grants to help reduce the cost of programmes whilst also supporting residents in fuel poverty.

At all times we will keep the residents' needs front-of-mind. Wates' resident engagement teams will keep residents informed throughout the planning and during the improvement works. They will be on hand to demonstrate to residents the savings made to fuel bills following completion of the works.



HOW THE SERVICE WORKS

OUR 5-STEP PARTNERSHIP APPROACH:

01



Stock analysis

We deliver a wide range of services that provide social landlords with a view of their housing performance. These include surveys and detailed analysis of a property portfolio.

02



Design

We design tailored cost solutions against our customers' key priorities. These include zero-carbon asset management strategies and whole house retrofit solutions.

03



Delivery

We hold the required accreditations, quality assurance and management processes to effectively deliver the works. Our supply chain is fully accredited to PAS 2035.

05



Monitoring and education

We will ensure that we continue to support our customers and residents after the delivery through monitoring of building performance using smart technologies and educating the end users.

04



Funding

We ensure our customers have access to the latest funding opportunities in order to support programme cost reduction. These include the energy company obligation (ECO), innovation funding to support families in fuel poverty and Government grant applications.



FIND OUT MORE

We welcome the opportunity to talk in more detail about how we can help landlords meet zero carbon targets across their housing portfolio.

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