



Client:

Housing Association

The Project

HTC measurements were used for remediation of complaints. Tenants were experiencing heating and comfort issues on a new build development

The Measurements

Designed thermal performance: **91 W/K**

Measured thermal performance: **210.47 W/K**

Performance Gap: **-131%**

The Outcomes:

- Fabric was identified to be performing significantly worse than design predictions
- Cost and benefit analysis for fabric and heating improvements
- Identified underlying issue so that action could be taken

