



Washroom
Hygiene Solutions



Pizza Hut HSG UK Completes Nationwide Contract



HSG UK, a market leader in washroom water conservation and services, has successfully completed a major contract to improve the washroom experience for customers at 250 Pizza Hut restaurants across the UK.

The company has installed its innovative Uretech water management system and Ureco 'bio-cap' in customer washrooms over the past three years – finishing recently with the Pizza Hut restaurant at the White Rose shopping centre in Leeds.

The Challenge

It is a well-known fact that customers often judge the cleanliness of the kitchens by the state of the washrooms.

Pizza Hut were therefore keen to tackle washroom blockages and odour and reduce water consumption as part of its refurbishment programme.

They trialled the Uretech and Ureco systems at a sample number of restaurants to measure the results and were impressed with the results.



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Our Approach

After a successful trial of the Uretach and Ureco systems, the installation and servicing teams have since been working at Pizza Hut restaurants from Scotland down to the South West.

HSG UK needed to install the systems in line with the wider refurbishment programme – working to tight timescales to ensure that disruption to the restaurants' operations were kept to a minimum

The contract has now been successfully completed on time and to budget.

The Results

As well as the cost savings in water consumption and cleaning products, the system's proven and patented technology therefore ensures that customers get a good first impression of the premises and further endorses their brand. This contributes to increased customer satisfaction, loyalty and return spend.

Pizza Hut Restaurants Energy Manager Alex Wells said: "HSG have gone the extra mile to complete this contract and have given us truly excellent customer service across the UK.

"We expect the system to save us in excess of £125,000 a year in water bills across our restaurants.

"The urinal system is working extremely well in terms of reducing issues with blockages and odour. In fact, following the initial phase, a number of area managers requested it because it has been so effective in improving the washroom experience for customers."

