

Monitor's Site Report

July 2010

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ID: 43618	Visit no. for this registration 2	
Project name	Kingston University	
Contractor	On site contact name	
Wates Construction Ltd	David Rowsell	
Site description and location	New building for Law and Business depts., built on sloping site with contiguous pile foundations. Situated in the middle of large university campus with active buildings on each side. Design and Build contract. Bore holes in different location for closed loop ground source heat pump.	
Observations	Score	Comments
1. Considerate	4.5	Once a month open door meeting with all stakeholders invited who are invited by email and Newsletter. Work scheduled away from busy times e.g. Ground Source Heat Pump GSHP service pipes to be laid during Christmas vacation. Roads clear with banksman and traffic marshals clearly in use. Traffic Management Plan and all deliveries have to be booked in with 48 hour notice. Access roads within campus are also used by buses and if site access not possible Lorries are taken to holding area. Good notices identifying traffic route. Progress photos of site updated twice a week. Paper copies are also displayed on notice boards on the campus. Operative and Visitor Information booklet presented on arrival. No smoking site with dedicated area for smoking in new location with roof and still displays medical photos identifying consequences of smoking. Questionnaires provided on community notice boards and ask how could Wates have done better, has their education been interfered with by the construction works.
2. Environment	5.0	Excellent information on display, on 'What is a tonne of carbon' and examples on how carbon could be reduced on site. Ecology survey identified badgers and GSHP bore hole was positioned accordingly. Separate aluminium and plastic recycling within site cabins. Food waste into compost bins and wormery – excellent. Currently 99% waste recycled. Wates have constructed a Nature Walk as an educational facility and is being used by the education faculty and sustainability department. This has been completed and will be maintained to the end of the job by Wates without cost to client. Two bee hives also donated to university. Rain water butt from smoking shelter roof. Travel distance recorded on signing in sheets. Outstanding Renewable Energy Technical Training Course REET course developed by Wates primarily for employees but yesterday and day of site visit provided to students of Construction Faculty.
3. Cleanliness	4.5	Hoarding decorative and informative. First impression of the site is of a clean and well ordered site. External litter pick as necessary and path from site offices to construction area. Road sweeper employed as and when but at least once a week. Site office, welfare facilities and areas adjacent all very clean and hygienic. Nature Walk also kept clean. Scaffolding on all sides will be covered with Monoflex to help reduce noise and keep dust down. All skill saws and cutting equipment have dust vacuums attached. Policy that operatives must change from work clothes when using public or university facilities.
4. A Good Neighbour	5.0	All scaffolding facades will be covered with monoflex. Excellent hoardings, some inherited, some new, displaying historical and current information. Flexible working to accommodate University working times. Paper and electronic newsletter. Notice boards for all to read through the campus. Questionnaires available to pick up at from notice boards. DIY workshops on carpentry, painting/decorating, etc continue to be available to local community and stakeholders. Will change programme to suit stakeholders, e.g. no noisy work during exams.
5. Respectful	4.5	Contractors shuttle bus to nearest rail station. Male and female toilets, drying room, ramp access to GF office and toilet. Separate induction room. Canteen serving hot food. Operatives' appearance gives professional image. Policy of no shorts. All operatives have Wates hard hats with sticker identifying date of induction and relevant medical information. No radios allowed and mobile phones only in mobile phone areas. Shower facility now provided. No eating allowed in construction area.
6. Safe	5.0	Method of unloading from Lorries uses fall arrest system 'Alsipercha'. Construction Phase Health & safety Plan is reviewed every three months or when a design, logistics, or team member changes. Weekly, monthly checks and occasional checks from a different site manager. All vehicles under supervision of Banksmen. Accidents and near misses recorded on Intranet with incidents interrogated and H & S Plan amended if necessary. H & S Alerts in wallet in canteen. Hazard board on display. Safety committee minutes on display. Proactive approach to near misses and replies to those submitted are on display. David has open door at 3.30pm every Monday when anyone on site can raise safety issues.
7. Responsible	5.0	Map on display locating nearest A & E facility, Police and Fire Station. Three 4 day first aiders on site and photo identification on display. A4 posters on display 'Why Work for Wates at Kingston'. Impressive employer policies on increasing construction and language skills. Occupational health check for operatives with Nursing Faculty on site. Apprentice carpenter will be taken on and works with sub contractor. Participation with Changing Paths Initiative continued. Healthy eating initiative. Strong anti smoking messages in smoking area.
8. Accountable	5.0	Outstanding performance in every single category of the CCScheme Code. All CCS notices, banners and posters correctly displayed. CCS Notice Board with list of Wates sites and current scores. Directors have safety day. The company clearly provide substantial policy support to support the CCScheme. Company HQ details including address, telephone number, web site and email prominently displayed. CCScheme mentioned in leaflets, on posters and separate display in canteen. There is an interest in the client and all stakeholders which starts with being greeted with an information booklet on the project; this is available to all on signing in. The leaflet contains photographs of the site team, contact information including Wates HQ address and tel number, and a page on the CCScheme. This pride in construction continues on to the web with initiatives such as "Get into Construction".
Total (out of 40):	38.5	Summary and conclusions
I was not disappointed on my second visit – an Exemplar site. Construction at the highest level. Range of initiatives that I have not seen on any other sites. This site raises the bar of contracting to a new level. Congratulations to all involved – an outstanding score.		
Any photos taken	Yes	Date of visit 8/10/10
Monitor's name	Andrew Pratt BSc MCIQB Dip HI	SIGNED:

Andrew G Pratt ...

Score per section	Score references	Score per section	Score references
1	Major non-compliance	4	High level beyond compliance
2	Minor non-compliance	5	Exceptional measures taken
3	Compliance		