

Malls Mailer

Edition 1 October 2010

If you've taken a stroll through The Malls recently you'll have noticed work to transform The Malls has got underway.

Wates Construction Ltd moved onto the site in August to start the preparations for work to get underway in September. The aim is to complete the refurbishment next summer. Already you'll have noticed work to remove the canopies along Old Basing Mall and Castle Square has started. The erection of scaffolding to form a 'crashdeck' to protect shoppers during the work will follow shortly.

Overview of the project

While many of you may know work is happening to transform The Malls – it may not be clear where and when. This exciting project will see the removal of some of the existing canopies and the installation of a clear roof canopy that protects the centre from bad weather, but still allows natural light and air to circulate.

The first floor facade will be re-clad and insulated and new lighting will also be installed. New toilets will be constructed adjacent to the lift in Castle Square and will include a 'Changing Places' facility, which is a specialist accessible toilet for adults with disabilities. In addition, the whole shopping centre will be repaved and new street furniture installed. Access to The Anvil will be improved through new lifts being extended to The Anvil entrance level.

The biggest transformation will be outside along Alençon Link where a new landmark gateway entrance to The Malls will be created, along with paving and landscaping improvements. This will give a more desirable first impression of the town when people arrive from the railway station.

As part of the works, Basingstoke and Deane Borough Council is carrying out a £300,000 programme of highway improvements to Alençon Link on behalf of Hampshire County Council including:

- carriageway and footway improvements on the southern side of Alençon Link to improve access,
- providing a three bus lay-by with raised kerbs
- and new state-of-the-art bus shelters.

This work will be managed by the borough council on behalf of the county council.



Hours of work

To minimise disruption to local residents working hours will be between:

- 7.30am and 10.30pm Mondays to Fridays
- 8am and 8pm on Saturdays
- 10am and 4pm on Sundays with no work on recognised public holidays, unless otherwise agreed by the local planning authority.

There is a further planning condition which requires that 'no audible works, measured at the site boundary, shall be carried out between the hours of 10.30pm to 11pm (Monday to Friday only)'.

**NEW
pay on
foot parking
at The Malls
starts Monday
18 October
2010**

Keeping in contact

If you have any concerns or queries regarding anything in this newsletter or you wish to discuss any of the activities in more detail, please contact us. The site office in the former Early Learning Centre shop in Unit 1 at Loddon Mall will be manned from 8am to 6pm Monday to Friday.

Alternatively you can call:

Wates' site office number: 01256 471431

Wates' emergency and out of hours telephone number: 01274 387374
Basingstoke and Deane Borough Council 01256 844844

We will be issuing newsletters providing updates on the project these will be available from The Malls or can be viewed at www.themallsbasingstoke.co.uk

Considerate Constructors

Wates operates under the Considerate Constructors Scheme, which rates building work on a number of factors including consideration, being a good neighbour, responsibility and accountability.



Wates will be audited by an independent organisation at regular intervals to ensure they are conducting themselves in the appropriate manner. If at any time you feel Wates are falling short of what you consider to be a good neighbour then please feel free to contact any member of the site team using the contact details above.

The Malls milestones

September to November
removal of the canopies at Old Basing Mall and Castle Square

October to end of November
scaffolding and formation of crash deck

October to June
Alençon Link entrance works

October to April
Construction of toilets and Changing Places facility

September to April
Construction of roof to Old Basing Mall and Castle Square

January To May
Facade treatment to first floor Old Basing Mall and Castle Square

April to June
Paving and street furniture in all areas

